

# MEASURE UP

## PERFORMANCE MEASURE TRAINING & WORKSHOP

APRIL 25, 2024

TIME	AGENDA ITEM
9:00 am	<p><b><u>Welcome, Meeting Objective and Introductions</u></b> <i>An objective for our day and introductions to our GOPB and LFA leadership, performance team, and analysts</i> <b>Kimberly DeGoff Madsen, Ph.D, Operational Excellence Manager, LFA</b></p>
9:15 am	<p><b><u>Performance Measure Overview</u></b> <i>A reminder of performance measures, our annual timeline and a brief look at Performance Prep</i> <b>Tim Bereece, Operations Analyst, LFA</b></p>
9:30 am	<p><b><u>Strategic Direction</u></b> <i>A focus on strategic planning and how it ties to agency efforts and performance measures, including instruction on creating performance measures alignment with strategic direction.</i> <b>Laura Hanson, State Planning Coordinator &amp; Terrah Anderson, Budget &amp; Policy Analyst, GOPB</b> <b>Jill Curry, Ph.D., Senior Budget &amp; Policy Analyst &amp; Kimberly DeGoff Madsen, Ph.D. Special Guest: Shannon Thoman-Black, DHHS</b></p>
10:30 am	<p><b>Break</b></p>
10:45 am	<p><b><u>Workshop time</u></b> <i>Collaborate with your agency colleagues and your GOPB and LFA analysts on performance measures for GS24 funding items</i> <b>Heidi Tak, Senior Operations Analyst, LFA</b></p>
12:00 pm	<p><b>Working Lunch</b></p>
12:30 pm	<p><b><u>Group share and discussion</u></b> <i>An opportunity for anyone to share challenges or successes for workshop time or to ask questions</i> <b>Jeff Mottishaw, Director of Operational Efficiencies, GOPB</b></p>

1:00 pm ***Break***

**Customer Experience**

1:15 pm *Learn about how the customer experience program can integrate with your performance measures and strategic planning efforts*  
***Jeff Mottishaw & Lou Schenk, DTS***

2:00 pm **Conclusion and Next steps**

***Rachelle Gunderson, Financial Analyst, LFA***