

A NEW WORKPLACE: MODERNIZING WHERE, HOW, AND WHEN UTAH WORKS

Managing Performance Over Presence

Teleworking is . . .		
Majority of time spent out of office	Process improvement to support teleworking	Performance management for teleworking teams
Empty office of personal items	Shared offices	Support staff and resources

GOALS OF THE PILOT



Improve
Air Quality



Enhance Real Estate
Utilization



Increase Jobs
in Rural Utah



Increase Employee
Productivity



Enhance Talent Retention
and Recruitment

RESULTS OF THE PILOT



Over 273 lbs
of emissions
saved



DOH to save
\$220,000
annually



1 new job
created in
rural Utah



Over 20%
increase in
employee
productivity



3 employees
retained

Rollout Plan
Department of Technology Services (in progress)
Department of Human Resources (in progress)
Department of Administrative Services (in progress)
Department of Insurance (in progress)
Department of Health (in progress)
Department of Agriculture and Food
Department of Heritage and Arts
Department of Human Services
Department of Natural Resources
Department of Workforce Services
Department of Corrections
Department of Transportation
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Target: **2,555**
30% of eligible
employees

Targeted Benefits

-  1,300 lbs/month emissions saved
-  63,900 sq. feet saved
-  200 jobs in rural Utah
-  Maintain or increase baseline productivity
-  56 retained employees

Mitigating Telework Risks

- Incremental and organized rollout
- Telework support staff
- Full kit of information and trainings available to implement telework
- Use of metrics to manage performance over presence

